



Holiday Oil – 3115 West 2100 South – West Valley, UT 84119
Telephone: 801-973-7002

Hello West Jordan Planning Department,

Holiday Oil has a new building concept that now includes a drive-thru. We currently have two locations (Lake Point, Bluffdale) offering the drive-thru services. The drive-thru will have the same hours of operation as the c-store: Mon-Thur 5am-11pm, Fri-Sat 5am-12am Sun 7am-10pm.

Holiday Oil typically has 2-3 employees working at any given time during open hours for the c-store and they are cross trained to operate the drive-thru as well. Customers will be able to get their favorite drinks and goodies using the drive-thru. However, not all goods will be available to purchase. We limit items to be purchased such as automotive, personal care, tobacco/alcohol, and a small percentage of other items. We try to be as productive as possible while making the drive-thru experience as easy and efficient for not only the consumer, but also our employees. We do not want our employees continuously walking around the c-store grabbing items that can't be easily stored in the drive-thru area.

Holiday Oil asked Hales Engineering to update a traffic study they created for our Bluffdale location to include numbers for a drive-thru option. Hales Engineering said the following regarding additional trips caused by the drive-thru, "*Using local data, we've identified that the trip generation will be equivalent to what was shown in the original study, and that no additional traffic impacts are anticipated.*" (please see email below)

With the drive-thru location being on the east side of our building and the opposite side to the entrance of our store on Fallwater Drive, we have designed our site to be as safe as possible for our customers to enter the drive-thru behind the c-store and either exiting our site on the 7800 South entrance or back to the Fallwater Drive access. The drive-thru being on the east side of the building will also decrease the noise from the speaker with the residents closest to us across the street on Fallwater Drive. The speaker to order items is also located on the east side of the building hiding any additional noise.

Regards,

Brent Neel
Construction Manager
Holiday Oil Corporate Office



Josh Gibbons <josh@halesengineering.com>
To: Brent Neel
Cc: Ryan Hales



Fri 3/31/2023 3:09 PM

You forwarded this message on 6/11/2024 9:51 AM.
If there are problems with how this message is displayed, [click here to view it in a web browser.](#)
[Click here to download pictures.](#) To help protect your privacy, Outlook prevented automatic download of some pictures in this message.



Brent,

Attached is our completed memo looking at the trip generation with the proposed drive-thru and the additional pumps. Using local data, we've identified that the trip generation will be equivalent to what was shown in the original study, and that no additional traffic impacts are anticipated. Please take a look and let us know if you have any questions.

Thanks,

Josh Gibbons, PE, PTOE | Transportation Engineer

o. 801.766.4343 1220 North 500 West, Ste 202
c. 801.889.4218 Lehi, UT 84043